

NORTH STATE SUPERVISED VISITATION SERVICE PROVIDERS trained in California State Standards 5.20

Following is a voluntary listing of agencies and individuals who have attended a California State Standards training, are TrustLine Certified, have a business license, have declared they have liability insurance and are willing to be contacted by private parties to contract for visitation service.

This voluntary listing implies no credential, eligibility or recommendation of providers!

This listing neither regulates or monitors service providers and therefore cannot certify that those listed comply with State Standards or State law. This listing is not to be interpreted as any sort of 'recommendation' for the providers listed. It is intended only as a contact resource by which parents might begin their search for a local provider. **You will want to be a careful consumer when choosing or contracting with any provider.**

Contract only with a provider registered with TrustLine and has a have a declaration on file with the court that they meet the requirements of the California Standard 5.20.

Obtain a written contract BEFORE your first visit! That contract should include all the rules, the safety precautions, record keeping policy, report distribution and billing information. Inquire about the provider's credentials, experience, insurance (*auto and professional liability*) and be sure they plan to ALWAYS follow the Standards.

The provider should allow NO CONTACT between the custodial and noncustodial parents (ever).

Access to Visitation		Visitation education and free visit hours available for Family Court Ordered families.
<u>"Quick Start"</u> Program:	Free	
<u>Education/referral through:</u>	Visits Call:	<i>To access free - grant service you must</i>
Northern California Center for Family Awareness	244-5749	<i>Call <u>Before scheduling</u> with any provider.</i>

A "Professional Provider" is anyone who charges for the service or works through an agency.

- **Anyone providing professional visitation must be registered with TrustLine**
Parents should check to be sure each provider is registered by calling 1-800-822-8490. (You'll need (1) the person's full name and (2) driver's license number.)
- **Each provider must have a Declaration on File with the Court prior to starting visits.**
- Consider the professional level of their intake, the safety features in their written contract and ability to provide all parties with comprehensive and neutral reports free of charge.

Both parents must have separate interviews with the provider before the first visit. During intake ask all your questions, discuss the provider's policies and procedures, be certain you understand the rules and what is required of you. **Obtain a copy of the Contract before you begin.**

PRIVATE PROVIDERS	CONTACT PHONE	FEE SCALE per Hour	Web-contact	Private or Public location	Supervisor language fluency
<u>Quality Moments Inc.</u> Pam Coakley TrustLine #7505085753 Patricia Pearson TrustLine # N8093618 Maira DeLaTorre TrustLine #4600030801	530-768-1334	<u>Free only if you go through Quick Start</u> Private Pay is: \$60.00	pasmoments@gmail.com	Private Office - and Virtual or Telephonic	English - Spanish Additional languages with interpreter
<u>Nor-Cal Visitation</u> Sasha De La Cadena TrustLine #0930792 Alexis Davis TrustLine #3326544	530-999-8836	\$60.00	norcalvisitation@gmail.com	Private Office - and Virtual or Telephonic	English - Spanish
Providers listed below are based outside Shasta County					
<u>Family and Children's Counseling</u> Bryony Hottendorf TrustLine #7507100421	530-276-8480	\$75.00	intakecoordinator@healplaylove.org https://www.healplaylove.org/getting-started.html	Virtual or Telephonic only	English
<u>Senk's Circle</u> Steven Senk TrustLine #C2469020	415-999-8693	\$80.00	senkscircle.com steve@senkscircle.com	Virtual or Telephonic only	English

Do not use a provider without a Written Contract and intake session *Before the first visit.*

That intake should include a contract with all the information below:

- Fees and method of payment for visits and all services. There should be No fees for reports.
- Safety and security measures, particularly, the physical separation of parents
- The program conditions and guidelines and stated reasons for interrupting or ending a visit
- The confidentiality of service, and their ability to produce clear and neutral reports to the court

If your court order allows for a “Nonprofessional” Provider Keep in mind that this person must:

Speak the same language as the visiting parent and child. Be impartial and be comfortable in following and enforcing the court order. Make every reasonable effort to assure the safety and welfare of all during the visitation, avoid any conflict of interest and always maintain their neutrality.

Read the “Guide for the Non-Professional Provider of Supervised Visitation”.

A nonprofessional provider may also contact Quick Start for visitation information: 244-5749

A Nonprofessional Provider is NEVER PAID for their service.

To review the qualifications and guidelines for providers, read the **Uniform Standards of Practice for Providers of Supervised Visitation 5.20**, available online through the Judicial Council:

http://www.courtinfo.ca.gov/cms/rules/index.cfm?title=standards&linkid=standard5_20

For information about this listing or to find resources concerning the role of the provider contact:

Northern California Center for Family Awareness **530-244-5749** middleton.jenni@gmail.com

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